

Arlis/ANZ Website Manager's Report 2016

There were a few problems with the Arlis/ANZ website which were reported to the website developer and have been resolved.

PayPal

Members reported this payment option was not working probably, some members experienced multiple charging to their credit cards and some transactions didn't come through. This faulty was report to the website developer (Realise Online) but the problem was recurring. Due to members losing confidence in using this option and the ongoing need to monitor and refund, the committee agreed to remove the Paypal payment option.

Membership renewal notices

Some members have received notices which were incorrectly sent to them whether the membership had already renewed and some did not receive any renewal notices at all. This problem was resolved by Realise Online.

Blog display

Reported by members to have the blog reserve display setting to show the latest entry on the top. This has been resolved.

Profile login

A few members experience login issues when some were not able to login or unable to create a user's profile. These issues have also resolved.

Website enhancements

'Subscription history' was set to be clearly showed under the members' entry

'Bank transfer' payment option has been made available for members who prefer to use this method.

Future enhancements

Adding a word "credit card" after the Eway

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